# Validation of a Turkish translation of The Hand Hygiene Questionnaire

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## Abstract

Background: Currently, there is no validated Turkish language instrument to assess the Hand Hygiene Questionnaire.

**Aims:** This study determined the validity, structure and reliability of a Turkish translation of the Hand Hygiene Questionnaire scale in order to assess health care students' belief and practices regarding hand hygiene (HH) and inform strategies to improve HH compliance.

**Methods:** The content validity index, confirmatory factor analysis and reliability statistics were employed. We recruited 595 nursing and physiotherapy students to participate in the study.

**Results:** The content validity index ranged from 0.77 to 0.86. Cronbach's alpha ranged from 0.74 to 0.95. The fit measures of the model using confirmatory factor analysis were  $\chi^2 = 1276.18$  (degrees of freedom (df) = 461); root mean squared error of approximation was 0.064. Normed fit index was 0.95 and comparative fit index was 0.97.

**Conclusion:** This translation offers a reliable and valid means of assessing the beliefs and practices of Turkish health care students regarding hand hygiene.

Keywords: hand hygiene, health care students, beliefs, reliability and validity, Turkey

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# Introduction

#### Background

Health care-associated infection increases patient morbidity, mortality and health care costs. For example, a matched case-control study of the outcomes of bloodstream-associated Staphylococcus aureus infection demonstrated an excess length of stay of 32 days, a 7-fold increased risk of dying and health care costs around 3 times higher than for noninfected patients (1). One of the steps in the transmission of pathogens from health care workers' hands to patients is inadequate hand antisepsis (2). Thus, hand hygiene (HH) is considered an important cost-effective and practical measure to reduce the incidence of health care-associated infection (3), and various studies have demonstrated that increased HH compliance by health care workers reduces health care-associated infection rates (2,4,5). Given the importance of HH, evidence-based guidelines have been published for specific HH measures related to health care (6). There is also a large body of literature focusing on health care providers' HH adherence and factors that influence this (7,8).

As health care students go on to become the health care professionals of the future, information about factors that influence their HH beliefs, knowledge and practices is also important. However, studies examining these factors among Turkish health care students are limited. For example, Celik and Koçaşli (9) examined the hand washing habits of Turkish nursing students via a questionnaire and found that 80.2% of students reported washing their hands before and after clinical interventions. However, the survey instrument did not undergo psychometric testing so the reliability of the results is unknown. Ergin et al. used a questionnaire to examine knowledge, practices and skills regarding hand washing among Turkish medical and education students, however, the study focused on hand washing in non-health care situations rather than health care-related hand washing and the reliability and validity of the survey instrument were not reported (*10*). Both studies also failed to examine HH using waterless, alcohol-based hand rubs, which is considered best practice by the World Health Organization (WHO) in a 2009 report (*11*).

### **Conceptual framework**

One instrument that investigates health care students' HH knowledge, beliefs and practices is the Hand Hygiene Questionnaire (HHQ), which was originally validated with Australian nursing students (12). The HHQ includes 3 scales (36 items): a hand hygiene beliefs scale (HBS) (19 items), a hand hygiene importance scale (HIS) (3 items) and a hand hygiene practices inventory (HHPI) (14 items). The HHPI and HBS include some items previously adapted from a handwashing practices inventory that was validated with general university students and subsequently applied to registered nurses (12). Responses are scored on a 5-point Likert scale (1 = strongly disagree, 5 = strongly agree) where high numbers indicate agreement with the item (12).

The questionnaire was developed using social cognitive theory as a conceptual framework. Social cognitive theory explains how behaviour is learned, and is a comprehensive ecological theory that looks at the impacts of social, environmental and individual factors on behaviour (13). It explains the acquisition and maintenance of behaviours, but also provides a framework to develop interventional strategies to change those behaviours (13). It has also been suggested that various factors influence how behaviour is learned, including the types of role models encountered, beliefs about the outcomes, the degree of self-efficacy and capacity to self-regulate, and the types of reinforcing factors that are encountered (14).

The HHQ has been translated into Greek, Italian and Swedish, and validated with nursing and medical students in those populations (15–17). However, there is no available instrument for the evaluation of similar parameters for health care students in Turkey. A reliable and valid tool is needed to measure Turkish health care students' HH beliefs and practices in order to inform educational strategies to improve HH compliance among health care students. Accordingly, the aim of this study was to translate the HBS, HHPI, and HIS into Turkish and to assess their validity and reliability with this population.

# Methods

### Study design

A cross-sectional design was used to conduct psychometric testing of a Turkish translation of the HHQ. The content validity and internal reliability parameters of the HBS, HHPI and HIS were analysed using the content validity index, Cronbach's alpha, test-retest coefficients, item-to-total correlations, and confirmatory factor analysis.

### Setting and subjects

The study was conducted with nursing and physiotherapy students in the School of Health Sciences at Muğla Sıtkı Koçman University, Muğla, Turkey, during their free time in a classroom environment. In order to reduce the probability of making an error of inference when conducting factor analysis, Nunnally (18) suggested a ratio of 10 cases per scale item, while Comfrey and Lee (19) suggested that an overall sample size of 500 is very good, thus a convenience sample exceeding 500 students was sought.

Students who had completed at least 1 semester of clinical practice were included in this study. All participation was voluntary and students' responses were anonymous.

### **Ethics consent**

Ethics approval was obtained from the Muğla Sıtkı

Koçman University Ethics Committee (20121227). To maintain confidentiality, a pseudonym was used for each participant. Participants were provided with a cover letter that addressed the purpose of the study. Volunteers completed a written consent form.

#### Instrument translation and data collection

The translation and evaluation process followed the WHO Process of translation and adaptation of instruments (20). The HHQ scales were independently translated into Turkish by 2 authors (MSB, FB). The translations were carried out by these translators and 2 other bilingual health professionals. Back translation was completed by 3 other professionals who were blind to the original version and who were native speakers of both Turkish and English. The latter application helps to ensure that the conceptual meanings of the original and translated versions are equivalent (21,22).

The authors, along with an experienced translator, and several health professionals, formed a bilingual expert committee that reviewed both versions and afterwards reached consensus on any discrepancies. This process was followed by a cognitive debriefing assessing the comprehensibility level and cognitive equivalence of the translation, which was carried out by nursing students and academic staff, a total of 15 respondents.

Face validity is audience-specific and refers to how well an instrument is understood and accepted by the audience. Turkish language experts were consulted regarding the intelligibility and simplicity of the questionnaire to determine face validity. The content validity index 4-point rating scale was used to rate the relevance, clarity and simplicity of the items which these respondents indicated independently using the following values: 1 = not relevant, 2 = somewhat relevant, 3 = quite relevant and 4 = very relevant. The content validity index represented the proportion of total items rated as either quite relevant or very relevant, and a content validity index rating of 0.80 was considered valid (23). The expert committee additionally reviewed the debriefing results.

After translation, a 2-part questionnaire was distributed that included demographic questions (age, sex, class, department, HH education and source of education) and the scales. The questionnaire was distributed to participants present at the beginning of their courses and took ~20 minutes to complete. The completed questionnaires were collected by the researchers.

### Data analysis

The analyses were conducted using SPSS, version 20.0, and the LISREL 8.54 program pack. Content validity was calculated using the Lawshe technique (24). Experts' views were obtained on scale items. Following correction of items that lacked coherence, experts' views were obtained again. Finally, content validity indices were calculated for both the total HHQ and subdimensions as described earlier.

Convergent validity was achieved by looking at the significance of the correlation coefficients provided

Table 1. Content validity and reliability indices					
Index	HBS	ннрі	HIS	нно	
Content validity	0.83	0.77	0.86	0.80	
Cronbach's alpha	0.74	0.95	0.88	0.88	
Mean item-to-total correlation	0.27	0.63	0.73	NA	
2-week test-retest	0.61	0.57	0.51	NA	
Range (mean, SD)	2.63-5.00 (3.87, 0.39)	2.29–5.00 (4.71, 0.39)	1.00-5.00 (4.60, 0.57)	NA	
Correlation	Pearson	P-value			
HBS-HHPI	0.450*	< 0.001			
HBS-HIS	0.469*	< 0.001			
HHPI-HIS	0.547*	< 0.001			

HBS = hand hygiene beliefs scale; HHPI = hand hygiene practices inventory; HIS = hand hygiene importance scale; NA = not applicable; SD = standard deviation.

\*Significant at the 0.05 level.

in Table 1 in terms of same dimensions. To determine discriminant concurrent criterion validity, respondents' scores were sorted from small to large, 27% of the first and last scores were compared, and an analysis was conducted to determine whether there was a significant difference.

The homogeneity of the scales was assessed using Cronbach's alpha and item-to-total score correlations. Cronbach's alpha coefficients of  $\ge$  0.7 and item-to-total correlations > 0.25 indicate acceptable internal consistency, while a Cronbach's alpha coefficient of  $\ge$  0.8 is considered good (25,26). Since there is no Turkish study on validity and reliability in relation to the HHQ, in order to examine the stability of the scale in the study, test-retest methods were used instead of parallel form reliability (27). To assess test-retest reliability, volunteers were asked to complete the questionnaire again 2 weeks later, as done during its original application (12). Pearson's correlation was used to define the test-retest coefficient (28).

Confirmatory factor analysis was used in this study to determine construct validity as it examines the relationships between each item and how they belong to the subdimensions (23). Floor-ceiling effects were examined respectively for the dimensions in the study. Floor-ceiling effects occur when > 15% of students respond with a lowest or highest score, making it difficult to assess the students' level of ability (29).

### **Results**

There were 595 participants, two-thirds of whom were female. All (100%) of students given the survey responded; 86.6% of the participants were in the nursing department, 28% were in 4th year and 27.7% were in 3rd third year. The power of the sample was 98%. The age range of the participants was 18–34 [mean 21.4, standard deviation (SD) 2.02] years, It was determined that 97.8% of the students had been educated on HH, and 97.6% had received education related to HH during their university education.

The scales were determined to have face validity as the experts agreed that the number of questions was acceptable, the sequence of the questions seemed reasonable, and the survey was both understandable and simple. The content validity index of the HHQ was 0.8, and ranged from 0.77 to 0.86 for the subdimensions (Table 1). Convergent validity was examined in terms of the significance of the correlation coefficients. Each of the 3 dimensions as a pair of the scale obtained correlation coefficients among themselves in positive ways. This suggests that any change in a subdimension will affect the whole of the scale. This will increase the overall score of the HHQ scale. The correlation coefficients obtained between each scale of the 3 pairs were positive. This result is also an improvement given that the others occurring on any scale effect will be positive. This will enable the general score of the HHQ scale to increase. The analysis for discriminant concurrent criterion validity found a significant difference (t = -44.349, P < 0.001), demonstrating that the constructs that theoretically should not be related to one another were in actual fact not related.

The Cronbach's alpha coefficients of the scales ranged from 0.74 to 0.95, the mean item-to-total correlations ranged from 0.27 to 0.73, and the 2-week test-retest values ranged from 0.51 to 0.61 (Table 1). The item correlation was statistically significant (< 0.05). The scale means ( $\pm$  standard error of the mean) were: HBS 3.87 ( $\pm$  0.39), HHPI 4.71 ( $\pm$  0.39), and HIS 4.60 ( $\pm$  0.57) (Table 1). Item means for each scale are shown in Tables 2, 3 and 4.

Construct validity was examined using confirmatory

1 able 2. Medil	scores for items on the hand hygiene benefs scale			
Item	Statement	Mean (SD) score on item	Loading factor	
1	I have a duty to act as a role model for other health care workers	4.34 (0.92)	0.53	
2	When busy it is more important to complete my tasks than to perform hand hygiene	3.68 (1.21)	0.24	
3	Performing hand hygiene in the recommended situations can reduce patient mortality	4.49 (0.74)	0.55	
4	Performing hand hygiene in the recommended situations can reduce medical costs associated with hospital- acquired infections	4.58 (0.71)	0.59	
5	I can't always perform hand hygiene in recommended situations because my patient's needs come first <sup>a</sup>	3.53 (1.14)	0.24	

## Table 2. Mean scores for items on the hand hygiene beliefs scale

#### Table 2. Mean scores for items on the hand hygiene beliefs scale

Item	Statement	Mean (SD) score on item	Loading factor
6	Prevention of hospital-acquired infection is a valuable part of a health care worker's role	4.61 (0.70)	0.68
7	I follow the example of senior health care workers when deciding whether or not to perform hand hygiene <sup>a</sup>	2.96 (1.32)	-0.05
8	I believe I have the power to change poor practices in the workplace	3.76 (0.94)	0.43
9	Failure to perform hand hygiene in the recommended situations can be considered negligence	4.18 (0.85)	0.45
10	Hand hygiene is a habit for me in my personal life	4.49 (0.66)	0.65
11	I am confident I can effectively apply my knowledge of hand hygiene to my clinical practice	4.35 (0.76))	0.63
12	It is an effort to remember to perform hand hygiene in the recommended situations <sup>a</sup>	3.59 (1.13))	0.30
13	I would feel uncomfortable reminding a health professional to wash their hands <sup>a</sup>	2.94 (1.31)	0.04
14	If I disagree with a guideline I look for research findings to guide my practice	3.83 (0.95)	0.54
15	Performing hand hygiene slows down building immunity to disease <sup>a</sup>	3.40 (1.31)	0.19
16	Dirty sinks can be a reason for not washing hands <sup>a</sup>	2.83 (1.26)	0.04
17	Lack of an acceptable soap product can be a reason for not cleansing hands <sup>a</sup>	2.75 (1.29)	0.02
18	Performing hand hygiene after caring for a wound can protect from infections	4.48 (0.86)	0.66
19	Cleansing hands after going to the toilet can reduce transmission of infectious disease <sup>a</sup>	4.73 (0.51)	0.66

Scale: 1 = strongly disagree; 5 = strongly agree.

SD = standard deviation.

 ${}^{\rm a} {\rm Indicates}$  that the item is reverse coded.

#### Table 3. Mean scores for items on the modified hand hygiene practices inventory

Item	Statement	Mean (SD) score on item	Loading factor
	I cleanse my hands:		
20	after going to the toilet	4.82 (0.50)	0.80
21	before caring for a wound	4.74 (0.51)	0.77
22	after caring for a wound	4.81 (0.43)	0.85
23	after touching potentially contaminated objects	4.72 (0.56)	0.79
24	if they look or feel dirty <sup>a</sup>	4.73 (0.56)	0.78
25	after contact with blood or body fluids <sup>a</sup>	4.84 (0.41)	0.80
26	after inserting an invasive device	4.74 (0.56)	0.78
27	before entering an isolation room	4.59 (0.67)	0.73
28	after physical contact with a patient	4.60 (0.66)	0.75
29	after exiting an isolation room	4.67 (0.62)	0.75
30	before endotracheal suctioning	4.63 (0.67)	0.76
31	after contact with a patient's secretions	4.80 (0.52)	0.81
32	before patient contact	4.51 (0.74)	0.70
33	after removing gloves	4.68 (0.62)	0.74

Scale: 1 = strongly disagree; 5 = strongly agree.

SD = standard deviation.

<sup>a</sup>Indicates that the item is reverse coded.

## Table 4. Mean scores for items on the hand hygiene importance scale

Item	Statement	Mean (SD) score on item	Loading factor
34	Hand hygiene is considered an important part of the curriculum	4.55 (0.67)	0.84
35	The facilities in which I do clinical practicum emphasize the importance of hand hygiene	4.66 (0.58)	0.89
36	The importance of hand hygiene is emphasized by my clinical supervisors	4.57 (0.68)	0.80
Items from van de Mo	rtel (12); SD = standard deviation.		

Items from van de Mortel (12); SD = standard devie

factor analysis. The fit measures of the model were  $\chi^2 = 1276.18$  [degrees of freedom (df) = 461], root mean squared error of approximation = 0.064, normed fit index = 0.95 and comparative fit index = 0.97. Root mean squared error of approximation values of < 0.08 are considered to indicate good models as are comparative fit index values of > 0.9 and normed fit index values of  $\geq 0.95$  (30). Thus, the model was considered to be appropriate.

The standardized coefficients of the model are given in the loading factor columns in Tables 2, 3 and 4. According to these results, both the subdimensions and the total scale were valid. Analysis of our students' score distributions demonstrated that there was no floor-ceiling effect for the HBS (both 0.16%). A ceiling effect was encountered in both dimensions (41% and 53% respectively) while no floor effect was observed for the HHPI and HIS (both 0.16%). However, no problematic questions were encountered in these dimensions. Interpretation should be made considering the ceiling effect in these dimensions for this reason. However, there is no floor or ceiling effect for any of the scales.

# Discussion

This study determined the reliability and validity of the Turkish translation of the HHQ with nursing and physiotherapy students. The internal consistency and validity of the final scales were satisfactory-excellent in this study with the exception of the test-retest stability values. The Cronbach's alpha coefficients (0.74–0.95) compared well with those of the original pilot version (0.74–0.80), and the handwashing practices inventory (0.76) (12), and all coefficients were at levels considered adequate-excellent.

The item-to-total correlations were 0.27, 0.63 and 0.73 for the HBS, HHPI and HIS compared with those reported for the original scales, which were 0.37, 0.33 and 0.61 respectively (12); while the first is lower than the original, the other 2 are higher; all values are, however, within the acceptable range (2,30).

The mean scores we calculated [HBS: 3.87 (standard error of the mean  $\pm$  0.39), HHPI: 4.71 ( $\pm$  0.39) and HIS: 4.60 ( $\pm$  0.57)] are similar to those reported in the original study 3.88 ( $\pm$  0.06), 4.76 ( $\pm$ 0.03), and 4.29 ( $\pm$  0.10) (12). The mean HHPI score is also similar to that obtained on the handwashing practices inventory (4.45) (12). Interestingly, the mean score of the respondents on the original handwashing practices inventory was considerably lower (3.58). However, that sample was obtained from general university students rather than health care students, which may indicate the impact of health education on students' perceptions of HH as mentioned in the study by van de Mortel (12). Based on the results of the content validity index, reliability tests,

and the confirmatory factor analysis, the scales were deemed acceptable.

The study had several limitations. Firstly, only nursing and physical therapy students were included. As the medical faculty was newly established at the time of the study, medical students had not yet attended clinical placement and therefore were not included as participants. Secondly, according to Yaghmaie there is no completely objective method to determine content validity (31). Calculation of a content validity index relies on the professional subjective judgement of a panel of experts, which again is influenced by the interpretation of individuals. However, having a number of experts on the panel helps to overcome the subjective nature of the decision-making process. Thirdly, the test-retest results for the HBS, HHPI and HIS (0.51-0.6) were lower than the original values (0.79-0.89) reported by van de Mortel (12). However, Carmines, Zeller and DeVellis suggested that a low test-retest correlation may not indicate that the reliability of the test is low but may indicate a true change has occurred in attitudes (32,33).

Multiple factors may influence test-retest stability. For example, the participant may learn from their first experience to modify the way they complete the items on the retest, or intervening experience or knowledge acquired by completing the test items or during the test-retest interval can cause them to change their attitudes, as can changes in environmental conditions that influence performance at time 1 versus time 2 (32,34). Given some of the participants had not previously received HH education, it is possible that completing the scale items stimulated learning or attitude changes that were reflected in their responses on the second attempt. Finally, Trinic et al. indicate that while factor analysis can identify patterns of covariation, it cannot provide an explanation for why responses covary (35). The interpretation relies on the researcher, which introduces the potential for subjective decisions.

# Conclusion

The Turkish version of the HHQ demonstrated acceptable validity and reliability, and thus provides a means of better understanding the HH practices and beliefs of Turkish nursing and physiotherapy students. Use of the validated instrument to examine these practices and beliefs will provide data to guide interventional strategies to improve the compliance of health care students with published HH guidelines. Further testing in a wider range of health care disciplines is needed to confirm these results.

#### Funding: None.

**Competing interests:** None declared.

# Validation d'une traduction du Questionnaire sur l'hygiène des mains en turc

# Résumé

**Contexte :** Actuellement, il n'existe pas d'instrument validé en turc pour évaluer le questionnaire sur l'hygiène des mains.

**Objectifs :** La présente étude a déterminé la validité, la structure et la fiabilité d'une traduction turque de l'échelle du questionnaire sur l'hygiène des mains afin d'évaluer les croyances et les pratiques des étudiants en soins de santé concernant l'hygiène des mains et orienter les stratégies visant à améliorer le respect de l'hygiène des mains.

**Méthodes :** L'indice de validité du contenu, l'analyse factorielle confirmatoire et les statistiques de fiabilité ont été utilisés. Nous avons recruté 595 étudiants en sciences infirmières et en physiothérapie pour participer à l'étude.

**Résultats :** L'indice de validité du contenu était compris entre 0,77 et 0,86. L'alpha de Cronbach variait de 0,74 à 0,95. Les mesures d'ajustement du modèle à l'aide de l'analyse factorielle confirmatoire étaient  $\chi^2$  = 1276,18 (degrés de liberté = 461), l'erreur quadratique moyenne de l'approximation étant de 0,064. L'indice d'ajustement normalisé était de 0,95 et l'indice d'ajustement comparatif de 0,97.

**Conclusions :** Cette traduction offre un moyen fiable et valable d'évaluer les croyances et les pratiques des étudiants en soins de santé turcs en ce qui concerne l'hygiène des mains.

# التحقق من الترجمة التركية لاستبيان نظافة الأيدي

فاطمة بيرجلي، ميديا سوباسي بايبوجا، خديجة أوزكوتش، أوكتاي كورو، ثيا فان دي مورتيل، عديلة تومر

## الخلاصة

الخلفية: لا توجد أداة لغوية متحقق منها باللغة التركية في الوقت الحالي لتقييم استبيان نظافة الأيدي.

**الأهداف**: حددت هذه الدراسة صحة الترجمة التركية لمقياس استبيان نظافة الأيدي وهيكله وموثوقيته، بهدف تقييم آراء طلاب الرعاية الصحية وممارساتهم فيها يتعلق بنظافة الأيدي، والاسترشاد بها في وضع استراتيجيات لتحسين الامتثال لنظافة الأيدي.

**طرق البحث**: تم استخدام مؤشر صحة المحتوى، وتحليل العوامل التأكيدية، وإحصاءات الموثوقية. وقمنا باختيار ٥٩٥ ممرضة وطالب علاج طبيعي للمشاركة في الدراسة.

النتائج: تراوح مؤشر صحة المحتوى بين ٧٧, • و٨٦, • . وتراوح معامل ألفا كرونباخ بين ٧٤, • و٩٥, • . وبلغت قياسات الملائمة للنموذج باستخدام تحليل العوامل التأكيدية (Δi = ٤٦١), ١٨; df = ٢٧٦)؛ وكان متوسط الجذر التربيعي للخطأ بالتقريب ٢٤, • . وبلغ مؤشر الملائمة المُعيَّر ٩٥, • ، ومؤشر الملائمة المقارن ٩٧. • .

**الاستنتاجات**: تقدم هذه الترجمة وسيلة موثوقة وصالحة لتقييم آراء وممارسات طلاب الرعاية الصحية الأتراك فيها يتعلق بنظافة الأيدي.

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